02 November 2026

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Liberty Utilities' Water System Has Levels of PFAS Above the Notification and Response Level

Per and poly fluoroalkyl substances (PFAS) are a group of man-made chemicals resistant to heat, water, and oil that are used in many industrial and consumer applications. Two of the more common PFAS are perfluorooctanesulfonic acid (PFOS) and perfluorooctanoic acid (PFOA). Manufacturing of PFAS started in the 1950s, and a majority of the chemicals are still used today in products such as carpets, rugs, waterproof clothing, upholstery, food paper wrappings, non-stick products, cleaning products, fire-fighting foams, and metal plating (e.g. cookware). As a result, PFAS can be found in the air, water, and soil as well as everyday products.

As a result of the routine monitoring of our water system for drinking water contaminants, we placed several wells on standby status in the mid-2020s due to PFAS. With the recent adoption of a maximum contaminant level for PFOS and PFOA and a compliance date of 2029, we are changing the standby status on these wells to active status to utilize less expensive water supply sources.

The average concentration of PFOS, PFOA, and PFHxS in wells is above the public health-based notification or response levels. Although this is not an emergency, you have a right to know this, what you should do, and what we are doing about this situation.

The State Water Board has established a notification level of 4 nanograms per liter (ng/L) and response level of 40 ng/L for PFOS. PFOS may cause immune suppression and cancer in the body. The average level of PFOS over the last year listed below is based on results of annual average monitoring and is above the response level.

PFOS Quarterly Results (ng/L)					
Well Name	2025-Q4	2026-Q1	2026-Q2	2026-Q3	Quarterly Running Annual Average (ng/L)
Well 28B	Offline	Offline	Offline	52.0	52.0
Well 46C	38.0	49.0	41.0	48.0	44.0
Well 41A	32.0	40.0	36.0	36.0	36.0
Well 40D	27.0	34.0	Offline	42.0	34.3

This notice is being sent to you by Liberty Utilities (Park Water) Corp. State Water System ID#: 1910211.

The State Water Board has established a notification level of 4 ng/L and response level of 10 ng/L for PFOA. PFOA may cause increased liver weight and cancer in the body. The average level of PFOA over the last year listed below is based on results of annual average monitoring and is above the response level.

PFOA Quarterly Results (ng/L)					
Well Name	2025-Q4	2026-Q1	2026-Q2	2026-Q3	Quarterly Running Annual Average (ng/L)
Well 28B	Offline	Offline	Offline	15.0	15.0
Well 46C	14.0	17.0	15.0	16.0	15.5
Well 41A	12.0	15.0	12.0	13.0	13.0
Well 40D	3.3	4.3	Offline	5.5	4.4

The State Water Board has established a notification level of 3 ng/L for PFHxS. Long-term exposure to PFHxS has been associated primarily with effects on the immune system, thyroid, and development. As a result, regulators monitor PFHxS closely, even at very low concentrations. The average level of PFHxS over the last year listed below is based on results of annual average monitoring and is above the notification level.

PFHxS Quarterly Results (ng/L)					
Well Name	2025-Q4	2026-Q1	2026-Q2	2026-Q3	Quarterly Running Annual Average (ng/L)
Well 28B	Offline	Offline	Offline	9.2	9.2
Well 46C	7.7	8.7	7.2	8.4	8.0
Well 41A	6.5	7.1	5.7	6.4	6.4
Well 40D	6.0	6.9	Offline	7.5	6.8

What should you do?

- You do not need to use an alternative water supply (e.g., bottled water).
- This is not an emergency or an immediate risk. If it had been, you would have been notified immediately.
- This is not considered a high concentration exposure and therefore is not associated with immediate health concerns. However, *some people who drink water containing PFOS or PFOA in excess of the notification level over many years may experience adverse health effects. PFOS exposures have been shown to cause immune suppression and cancer in laboratory animals. PFOA exposures have been shown to cause increased liver weight and cancer in laboratory animals.*
- If you have other health issues concerning the consumption of this water, you may wish to consult your doctor.

What is being done?

Routine regulatory sampling of Liberty's well water supply yielded levels of PFOS and/or PFOA that were above the public health-based response levels. Liberty is diligently working to address this. Liberty has met with a water treatment service provider and has preliminary designs for an ion exchange treatment system to reduce the levels of PFAS/PFOA. This type of system is easy to maintain and operate and will not have a large visual impact to properties adjoining the various sites.

For more information, please contact the Customer Care Center at 800-727-5987, visit us at 9750 Washburn Rd. Downey, CA 90241 or utilize our website at: www.libertyutilities.com.

Please share this information with people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this public notice in a public place or distributing copies by hand or mail.